



PO Box 566
3412 FM 2952
Bridgeport, Texas 76426
940-683-5507 – Office
940-683-6607 – Fax

NEWSLETTER

January 2023

Water Plant Update:

Where is the plant ...

Due to the need of additional funding for the new plant, West Wise SUD has applied for funding with USDA. Once the application is complete and accepted by USDA, we will know how to proceed. West Wise SUD has obtained services of a new engineering firm. The new firm has indicated areas in the design that can be modified in order to cut construction costs.

System Improvement:

Waterline installation has been put on hold pending advancement with the new plant. TWDB has agreed to allow some of the funds to be transferred to a water tower on the South side of the distribution system. A South water tower has become a priority.

Revised Lead and Copper Rule:

Revision to the rule will require West Wise SUD to identify waterline material on our side and the customer side. We will verify by exposing lines inside the meter box. We do not see any issues with lead or copper due to almost all lines are either poly, galvanized, or PVC. Existing West Wise SUD customer lines are not made of lead. The verification of materials will be done by West Wise SUD personnel.

Water Leaks:

Please contact our office if you notice water running or standing. Water leaks can lead to low water pressure, taste and odor problems, and water discoloration. Water leaks can impact water availability, demand, increase expenses and lead to a possible contamination event.

Customer Valve:

Customers are required to have a shut off valve on the backside of the meter (customer valve). If the West Wise SUD/curb stop becomes damaged, the customer could be held responsible for costs of replacement and repairs.

Meter Boxes:

Due to meters being read remotely, meter boxes are becoming increasingly difficult to locate. We urge customers to keep the area around the meter box maintained in order to find. You don't want to have a leak and then have to search for the box. If West Wise SUD personnel are called out to find the box, there will be a trip fee. Customer's digging in the box are encouraged to be careful of wires in the box. Cost to repair the wires will be added to the customer's account.

Platting:

If you are a property owner considering subdividing your property, think about platting. Approved plats are required in order to service the subdivided property.

Alerts and Customer Information:

Customers can sign up for alerts through our website at www.westwisesud.com. Alert examples include but are not limited to, scheduled waterline maintenance, office closures, board meeting agendas, etc.

Billing and Payments:

Water bills are mailed out on the 1st of each month and are due by 5:00 p.m. on the 15th. Late notices are sent out on the 16th allowing approximately 10 additional days for payment. After the 10 additional days, service is disconnected. West Wise SUD has a deferred payment agreement and a late fee waiver for customers over 60. Payment options include cash, checks, and credit/debit cards and bank drafts. Note: credit/debit cards are only accepted during office hours. There is also drop box at the office for payments.

Multiple Connections:

West Wise SUD policy allows two residences on one meter as long as the property is owned by the same person. If an account is validated as a multiple connection, a multiple rate code will be applied. See the West Wise SUD website for current rate and fees.

Irrigation Systems:

All irrigation systems on a property with an on-site septic system are rated as a health hazard. The concern is a sprinkler head being located adjacent to the lateral line. This situation could lead to septic water cross connecting with the potable water servicing the irrigation system. All backflow devices in a health hazard situation will be require to be tested annually. You will be notified by West Wise SUD when your device is up for testing.

Español información:

En el sitio web de West Wise SUD, verá un cuadro en la parte inferior derecha de la pantalla. Haga clic en el cuadro y se abrirá un menú de idioma. Seleccione la preferencia de idioma para la traducción.

Open WWSUD Director Position:

Currently, there is one open director position on the West Wise SUD Board. If you are interested in a consideration of appointment as director, please contact our office for additional information. Call for additional information.

Open WWSUD Personnel Position:

Currently, there is one open position in the distribution system/water plant. Call for additional information.

West Wise SUD Meetings:

The Board of Directors meet at 6:00 p.m. on the third Monday of each month. Meetings are held at the District office, 3412 FM 2952 Bridgeport, Texas, unless otherwise noted on current month Agenda. If you would like to place an item on the Agenda for the consideration of the Board of Directors, please contact the office with your request, no later than 12:00 p.m., by the Monday prior to the Board meeting.

West Wise Special Utility District “WWSUD” “West Wise SUD” – Texas Commission on Environmental Quality “TCEQ”

United States Department of Agriculture “USDA”