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Newsletter – July 2026

Water Plant Update

In 2018, the estimated cost to construct the new water plant was approximately \$13 million. When the project was bid in April 2020—just two months after the onset of COVID-19—construction bids came in significantly higher, ranging from \$16–18 million. Engineers were then directed to redesign the project in an effort to bring costs back within budget. Even after redesign efforts, updated contractor estimates later reached nearly \$30 million. At that point, the District changed engineering firms and implemented additional design modifications aimed at reducing overall costs. Despite those efforts, the new engineering firm's current projected cost estimate is approximately \$35 million. The bottom line is that the plant cannot be built without securing additional funding. At this time, the District does not believe another rate increase is the right solution, and we do not want to place additional financial burden on our customers. West Wise has also been informed by TRWD, that no additional allocation of water will be allowed out of Lake Bridgeport.

System Improvements – South Water Tower

To address increasing water demand in the southern portion of the system and deteriorating PSI levels near Twin Hills, the District plans to construct a new water tower in the southwest quadrant of intersection CR 3424 & CR 3420. The proposed tower will hold approximately 300,000 gallons, feature a single-leg design, and stand approximately 170 feet tall. Funding from the water plant project will be redirected to support construction of the tower. The long-term goal is to complete a water line loop from the west side of CR 3330 to CR 3225, connecting the new tower with the existing tall tower on Highway 380. This improvement will help stabilize water flow and PSI throughout the system while also providing additional redundancy in water supply.

Meter Boxes

Because meters are read remotely, meter boxes are not physically accessed each month. Customers are encouraged to keep the area around their meter box maintained and clearly visible. In the event of a leak, locating and knowing where the meter is, can quickly help prevent additional damage and water loss. If West Wise SUD personnel are called out to locate a buried or obstructed meter box, or customer request to turn the meter off, a trip fee will apply. Customers should also use caution when working around meter boxes, as communication wires inside the box can be easily damaged. Any repair costs associated with damaged wiring will be charged to the customer's account. Please know the location of your meter box and keep it accessible.

Billing, Payments, Alerts & Online Access

Water bills are mailed on the 1st of each month and are due by 5:00 p.m. on the 15th to avoid late penalties. Late notices are mailed on the 16th, providing approximately 10 additional days for payment. Accounts that remain unpaid by the disconnect date listed on the notice will be disconnected and subject to additional fees. Customers are encouraged to take advantage of the District's online account access, which includes multiple payment options, account management tools, and customer alerts. Additional information, related options and associated fees are available at [West Wise SUD](http://www.westwisesud.com) - www.westwisesud.com

Multiple Connections

West Wise SUD policy allows two residences to operate on one meter if both residences are owned by the same individual and located on the same property. RVs also qualify as multiple connections under District policy. If a property is identified as having a double connection, customers have three options:

- Disconnect the additional connection
- Install a new tap and meter
- Move to a multiple rate code with two monthly minimum charges

If an account is verified as a multiple connection, the appropriate multiple rate code will be applied. Current rates and fees can be found on the District website.

WFPUA Update

West Wise SUD is a member of the West For Public Utility Agency (WFPUA), which is working toward development of a regional water treatment plant utilizing water from Eagle Mountain Lake. This regional approach would help reduce demand on the Walnut Creek SUD Lake Bridgeport plant and allow West Wise SUD to increase its water allocation from Walnut Creek SUD. Remaining project funds could then potentially be redirected toward a ground storage and pump station project connected to WCSUD.

For additional information, please visit the [WFPUA website](http://www.westforkpublicutilityagency.net) – www.westforkpublicutilityagency.net

Irrigation Systems & Backflow Testing

All irrigation systems located on properties with on-site septic systems are classified as a health hazard under current regulations. The concern arises when irrigation sprinkler heads are located near septic lateral lines, creating the potential for septic water to cross-connect with potable water supplied to the irrigation system. Because of this risk, all backflow prevention devices associated with these systems are required to be tested annually. West Wise SUD will notify customers when their backflow device is due for testing. Water troughs must have an air gap or health hazard rated backflow preventer, which prevents what's floating in water trough backflowing into customer's home.

Información en Español

En el sitio web de West Wise SUD encontrará un cuadro en la esquina inferior derecha de la pantalla. Al hacer clic en el cuadro, se abrirá un menú de idiomas. Seleccione su idioma de preferencia para acceder a la traducción del sitio web.

West Wise SUD Board Meetings

The West Wise SUD Board of Directors meets at 6:00 p.m. on the third Monday of each month. Meetings are held at the District office located at 3412 FM 2952, Bridgeport, Texas, unless otherwise noted on the monthly agenda. Customers wishing to place an item on the Board agenda should contact the District office no later than 12:00 p.m. on the Monday prior to the scheduled meeting.

– Abbreviations –

WWSUD / West Wise SUD = West Wise Special Utility District

WCSUD = Walnut Creek Special Utility District

WFPUA = West Fork Public Utility Agency

TRWD = Tarrant Regional Water District